

TO: All Authorized Kyocera Dealers

FROM: Scott Davidson – Senior Director, Technical Services

DATE: April 22, 2019

SUBJECT: Discontinuation of Printed Circuit Board Repair Program

A handwritten signature in black ink, appearing to read 'Scott Davidson'.

KYOCERA Documents Solutions America, Inc. will be discontinuing the printed circuit board repair program due to the decrease in demand for board repair as of June 1, 2019.

Current boards are very reliable and have low failure rates. KYOCERA Documents Solutions America, Inc. also offers the best warranty program in the industry.

There are a few third-party circuit board repair companies available. If you need help in finding a company, please contact your Regional Technical Manager or Systems Support Engineer and they can discuss the services used by other dealers.

Thank you for your understanding and if you should have any questions, please feel free to contact your Regional Technical Manager.

SD:dd

CC: Customer Operations Division, Sales Division