

# GD-1340 Fax Unit Service / Troubleshooting Manual

**Applicable Models** 

MB760/MB770/MPS5502/MC770/MC780/MPS3537/MPS4242

013119B

#### TRADEMARKS

- The official name of Windows XP is Microsoft Windows XP Operating System.
- The official name of Windows 7 is Microsoft Windows 7 Operating System.
- The official name of Windows 8 is Microsoft Windows 8 Operating System.
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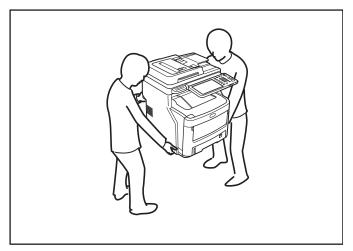
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## GENERAL PRECAUTIONS REGARDING THE SERVICE FOR GD-1340

## The installation and service shall be done by a qualified service technician.

#### 1) Transportation/Installation

When transporting/installing the equipment, employ two or more persons and be sure to hold the positions as shown in the figure. The equipment is quite heavy and weighs approximately 60 kg (132.27 lb.) (MC770 series (Color MFP's); including the finisher) / approximately 55 kg (121.23 lb.) (MB770 series (Mono MFP's); including the finisher), therefore pay full attention when handling it.



- Be sure not to hold the movable parts or units (e.g. the control panel, ADU or RADF) when transporting the equipment.
- Be sure to use a dedicated outlet with AC 110 V / 13.2 A, 115 V or 127 V / 12 A, 220-240 V / 8 A for its power source.
- The equipment must be grounded for safety.
- Select a suitable place for installation. Avoid excessive heat, high humidity, dust, vibration and direct sunlight.
- To insure adequate working space for the copying operation, keep a minimum clearance of 30 cm (12") on the left, 30 cm (12") on the right and 60 cm (24") on the rear.
- The equipment shall be installed near the socket outlet and shall be accessible.
- Be sure to fix and plug in the power cable securely after the installation so that no one trips over it.
- If the caster is installed, lock the casters after setting up the product.

#### 2) General Precautions at Service

- Be sure to turn the power OFF and unplug the power cable during service (except for the service should be done with the power turned ON).
- Unplug the power cable and clean the area around the prongs of the plug and socket outlet once a year or more. A fire may occur when dust lies on this area.
- When the parts are disassembled, reassembly is the reverse of disassembly unless otherwise noted in this manual or other related documents. Be careful not to install small parts such as screws, washers, pins, E-rings, star washers, harnesses in the wrong places.
- Basically, the equipment should not be operated with any parts removed or disassembled.

- The PC board must be stored in an anti-electrostatic bag and handled carefully using a wristband since the ICs on it may be damaged due to static electricity.

Caution: Before using the wristband, unplug the power cable of the equipment and make sure that there are no charged objects which are not insulated in the vicinity.

- Be sure not to touch high-temperature sections such as the fuser unit and areas around them.
- Be sure not to touch high-voltage sections such as the chargers, transfer belt, developer, highvoltage transformer and power supply unit. Especially, the board of these components should not be touched since the electric charge may remain in the capacitors, etc. on them even after the power is turned OFF.
- Make sure that the equipment will not operate before touching potentially dangerous places (e.g. rotating/operating sections such as gears, belts pulleys and fans).
- Be careful when removing the covers since there might be the parts with very sharp edges underneath.
- When servicing the equipment with the power turned ON, be sure not to touch live sections and rotating/operating sections.
- Use designated jigs and tools.
- Use recommended measuring instruments or equivalents.
- Return the equipment to the original state and check the operation when the service is finished.
- Be very careful to treat the touch panel gently and never hit it. Breaking the surface could cause malfunctions.

#### 3) Important Service Parts for Safety

- The door switch, fuse, thermostat, thermofuse, thermistor, batteries, IC-RAMs including lithium batteries, etc. are particularly important for safety. Be sure to handle/install them properly. If these parts are short-circuited and their functions become ineffective, they may result in fatal accidents such as burnout. Do not allow a short-circuit and do not use the parts not recommended by Okidata.

#### 4) Cautionary Labels

 During servicing, be sure to check the rating plate and cautionary labels such as "Unplug the power cable during service", "CAUTION. HOT", "CAUTION. HIGH VOLTAGE", etc. to see if there is any dirt on their surface and if they are properly stuck to the equipment.

#### 5) Disposal of the Equipment, Supplies, Packing Materials, Used Batteries and IC-RAMs

- Regarding the recovery and disposal of the equipment, supplies, packing materials, used batteries and IC-RAMs including lithium batteries, follow the relevant local regulations or rules.

#### Caution:

Dispose of used batteries and IC-RAMs including lithium batteries according to this manual. Attention:

Se débarrasser de batteries et IC-RAMs usés y compris les batteries en lithium selon ce manuel. **Vorsicht:** 

Entsorgung der gebrauchten Batterien und IC-RAMs (inclusive der Lithium-Batterie) nach diesem Handbuch.

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## 1. ERROR CODES

## 1.1 Transmission/Reception Journal and Error Code List

The transmission journal is shown below. The error code list and status code list are available in the following pages. The reception journal is output in the same form.

TRANSMISSION JOURNAL					TIME TEL NO.		M-DD-YY <sup>-</sup> XXXXXXX		
						NAME	: X	ххххх	X
NO.	FILE NO.	DATE	TIMED	DURATION	PGS	ТО	DEPT	MODE	STATUS
001	001	12.01	09:00	00:55	2	ABCDG		3 <u>xxx</u>	OK <u>xxxx</u>
							Status o Error o		

Fig. 1-1

#### 1) Error code list

If an error has occurred during communication, an error code is indicated below "STATUS" on the transmission/reception journal.

Take the appropriate action referring to the following list.

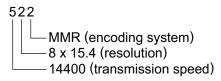
Error code	Content	Situation and corrective action
0000	Normal	
0012	Original jam	Remove the jamming document and retransmit it.
0013	Door is open	Close the doors securely and retransmit the document.
0020	Power failure	A power failure occurred during transmission or reception, and the transmission/reception data were lost. Attempt the trans- mission/reception again.
0030	Stop by paper jam during the direct transmission	Remove the jamming paper and transmit it.
0033	Polling error	Polling was not performed because the polling document was not found or the security codes were mismatched. Check the polling document or security code on the other side and attempt the polling again.
0042	Memory full	The memory became full a memory abnormality occurred dur- ing reception. (The pages normally received are printed out.) Check the remaining memory space or memory status, and attempt the reception again.
0050	Line is busy	Transmission is not made because the line is busy. Attempt the transmission again. As the number of the redialings is increased, the possibility for successful transmission is increased.
0053	Security mismatch in relay or mail box transmission	Check your security code and system password of the other side as well as your own.
00B0	Initial signal not detected	NSF/DIS cannot be detected. Check the receiver and attempt the transmission again.
00B1	Terminal constants not compati- ble	DIS/NSF that cannot be handled by the sender was received. The receiver received NSS/DCS other than those declared by DIS/NSF. Check the transmission/reception functions, and attempt the communication again.
00B2	Reception of DCN (Phase B)	DCN was received in the phase B.
00B3	DCS/DTC not detected	DCS/DTC cannot be detected.
00B4	Training error	The sender performed fall-back but the transmission was not made. After the reception of FTT, the receiver received a time- out or DCN. Adjust the transmitter attenuator, link equalizer, etc. and retry the communication.
00B5	CFR not detected	A training signal was sent out but CFR cannot be detected. Adjust the transmitter attenuator, link equalizer, etc. and retry the transmission.
00C0	Image signal carrier not detected	A carrier was not detected on the receiving side. Adjust the transmitter attenuator, link equalizer, etc. and retry the transmission.
00C1	High speed signal not detected	A high-speed signal was not detected on the receiving side. Adjust the transmitter attenuator, link equalizer, etc. and retry the transmission.
00C2	Image signal carrier disconnected	Carrier disconnection was detected after the image signal was detected.
00C3	1st EOL not detected	1st EOL was not detected after the high-speed signal was detected.
00C4	EOL not detected	EOL cannot be detected on the receiving side. Or decoding is not possible with MMR.

Error code	Content	Situation and corrective action
00D0	Post message not detected	A post message cannot be detected. Retry the communica- tion. MCF, RTP, RTN, PIN and PIP cannot be detected on the sending side. MPS, EOM and EOP cannot be detected on the receiving side.
00D1	Reception of DCN	DCN was received.
00D2	Poor image quality	Quality of the received image is poor. Retry the transmission.
00E8	HDD error	Hardware is defective.
00F0	Software trouble	Software is defective.
00F1	Hardware noise	Hardware is defective.

#### 2) Status code list

Mode	Transmission speed	Resolution	Encoding system
0	2400	8 x 3.85	MH
1	4800	8 x 7.7	MR
2	7200	8 x 15.4	MMR
3	9600		JBIG
4	12000	16 x 15.4	
5	14400		
6	V.34		
7			
8		300 x 300	
9			
Α			
В			
С			
D			
E			
F			

[Example of the indication of a status code]



For the combination of 14400 bps, 8x15.4 and MMR, as shown above, a status of "522" is indicate.

## 1.2 Error Messages

Error messages are not displayed for the background jobs (memory transmission and memory reception). See the reception/transmission report for the details of the errors.

If an original jam during the direct transmission or recording paper jam during printing occurred, error messages are displayed like when original jam occurred in the equipment.

Error	Symptom	Message	Remarks
Memory full	Communication was interrupted because the memory became full.	Memory overflow	Message displayed only during the memory input. It is not displayed during the memory reception.
Line is busy	Redialing was attempted for the specified number of times but the line is still busy.		Job information is stored in the memory when the final retry is finished.
Initial signal not detected	DIS is not detected.	Communication error	
Terminal constants not compatible	Received DIS unable to be han- dled. Received DCS which is beyond the capability of the receiver.		
Training error	Fall-back is not made success- fully. Became time-out after FTT was sent out.	Communication error	
CFR not detected	CFR (FTT) is not detected.	Communication error	
Image signal car- rier not detected	Image signal carrier cannot be detected.		
Image signal not detected	High-speed signal cannot be received by the receiver.		
EOL time-out	EOL timer exceeded by 13 sec- onds		
Post message not detected	Post message is not detected.	Communication error	
Poor image quality	TX: Received RTN/PIN/ERR RX: Transmitted RTN/PIN/ERR	Communication error	
Software overdrive	WDT communication terminated due to software overdrive	Communication error	
Hardware noise	Communication terminated due to software overdrive caused by hardware noise	Communication error	

Error messages and corrective actions

## 2. SELF-DIAGNOSIS MODE

There are two types of the self-diagnosis mode for the FAX operation.

- Test mode (03), adjustment mode (05) and setting mode (08): Some items are added to the test mode (03), adjustment mode (05) and setting mode (08) of the self-diagnosis function when the optional FAX unit is installed.
- FAX function mode (13) and FAX clearing mode (1\*): These two modes are newly added to the machine when the FAX unit is installed. Started up by turning ON the power while pressing the specified keys are being pressed.

Mode	For start	Function	Display
Test Mode	[0]+[3]+[POWER]	Output check (modem test, dialing test, CML test)	100% C Test Mode
Adjustment Mode	[0]+[5]+[POWER]	Adjustment of the various items	100% A Test Mode
Setting Mode	[0]+[8]+[POWER]	Setting the destination	100% D Test Mode
FAX Function Mode	[1]+[3]+[POWER]	Setting functions of the various items	100% F Test Mode
FAX Clearing Mode	[1]+[*]+[POWER]	Initialization of the various memory areas (user registration area, system set- ting area, image data area)	100% CL Test Mode
Trace List Output Mode	Operating from the screen for Service UI (without entering the self-diagnostic mode)	Outputs the protocol trace list, dump list and function setting list	-

The followings are the modes which are added to (or extend) the PPC self-diagnosis function.

To enter the desired mode, turn the power ON while pressing two digital keys designated to each mode (e.g. [0] and [5]) simultaneously.

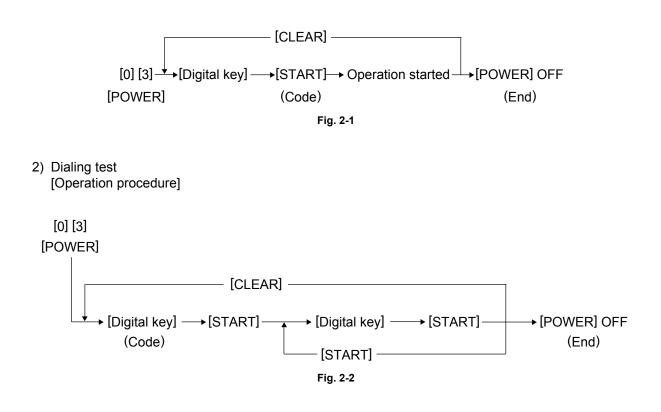
Notes:

- To finish the self-diagnosis mode, make sure to turn the power OFF and then back ON. When the equipment is started in one of the self-diagnosis modes, the equipment is occupied by the mode until the power is turned OFF. In this case, the recovery processing for the FAX operation is not performed.
- Faxes received automatically during the self-diagnosis mode may not be printed out. Be sure to disconnect the modular code from the line connector of the equipment before starting the self-diagnosis mode. Also, be sure to finish the self-diagnosis mode by turning the power OFF and back ON before connecting the modular code.
- The trace list output mode can be used by operating on the Service UI screen. For details of Service UI, refer to the Service Manual of the MFP.

## 2.1 Test Mode (03)

The modem test output, dialing test output and CML test output are performed in the Test Mode (03).

1) Modem test / CML test [Operation procedure]

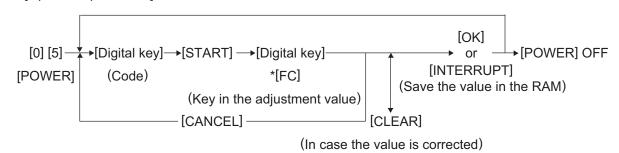


Code	Element	Test
03-301	FAX	Modem test 2100 Hz
03-302	FAX	Modem test 14.4 kbps (V.17)
03-303	FAX	Modem test 9.6 kbps (V.29)
03-304	FAX	Modem test 4.8 kbps (V.27)
03-305	FAX	Modem test 300 BPS
03-306	FAX	Modem test 1850 Hz
03-307	FAX	Modem test 1650 Hz
03-308	FAX	Modem test 1100 Hz
03-309	FAX	Modem test 462 Hz
03-310	FAX	Modem test 1300 Hz
03-311	FAX	Modem test 33.6 kbps (V.34)
03-312	FAX	Modem test 28.8 kbps (V.34)
03-313	FAX	Modem test 24.0 kbps (V.34)
03-314	FAX	Modem test 16.8 kbps (V.34)
03-315	FAX	Dialing test 10 PPS (Tested with the digital keys) (The dial number corresponding to the key which was pressed is kept outputting on the circuit. The pressed key is displayed on the control panel.)
03-317	FAX	Dialing test PB (Tested with the digital keys) (The dial number corresponding to the key which was pressed is kept outputting on the circuit. The pressed key is displayed on the control panel.)
03-318	FAX	Modem test 12.0 kbps (V.17)
03-319	FAX	Modem test 7.2 kbps (V.29)
03-320	FAX	Modem test 2.4 kbps (V.27ter)
03-321	FAX	Performs Read/Write test to all the image memories mounted on the FAX board and displays the test result (status) on the control panel. Also, detects automatically whether the extended memory is mounted or not.
03-322	FAX	CML test: Turning ON the CML relay

## 2.2 Adjustment Mode (05)

Parameter setting for the FAX image processing is performed in the Adjustment Mode (05).

1) Setting parameters for the FAX image processing [Operation procedure]





\*: "-" can be entered with the [FC] button.

Ad	justment	codes	for the	image	processing	parameters

Code	Element	Adjustment item	Mode	Image quality mode	Default	Accept- able value
05-7534	Density	Adjustment of the threshold value for the binarization Center value	FAX	Text	128	0 to 255
05-7535	Density	Manual-density fine adjustment Error diffusion, Center value	FAX	Photo	128	0 to 255
05-7533	Density	Manual-density fine adjustment Error diffusion, Center value	FAX	Text/ Photo	128	0 to 255
05-7543	Density	Auto-density fine adjustment Error diffusion	FAX	Photo	128	0 to 255
05-7542	Density	Auto-density fine adjustment Error diffusion	FAX	Text/ Photo	128	0 to 255

## 2) Volume adjustment of ring-back tone [Operation procedure]

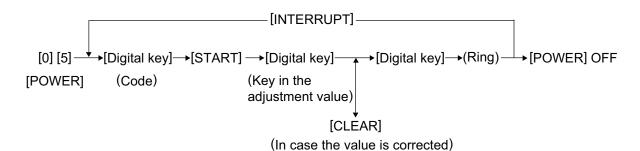


Fig. 2-4

Code	Element	Adjustment item	Mode	lmage quality mode	Default	Accept- able value
05-9850	FAX	Volume adjustment of pseudo ring for TEL/ FAX Tone is output to speaker with set sound volume. 0 to 7 can be input. When the code is input, the speaker rings with set sound volume (setting value). The sound volume is set by pressing the INTERRUPT button.	FAX	_	4	0 to 7

3) LED emission level adjustment [Operation procedure]

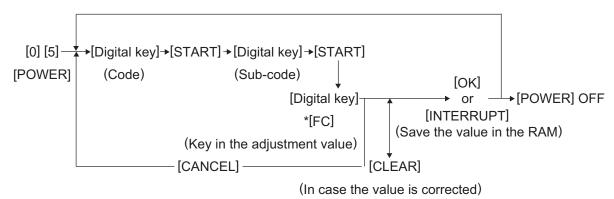


Fig. 2-5

\*: "-" can be entered with the [FC] button.

Code	Adjustment item	Remarks
05-7594-0	LED emission level 0/4	The smaller the value is, the smaller the LED emis-
05-7594-1	LED emission level 1/4	sion level becomes. Therefore, the smaller dot is reproduced accordingly.
05-7594-2	LED emission level 2/4	Acceptable values: 0 to 255 (Default: Level 0/4: 0, Level 1/4: 63, Level 2/4: 127,
05-7594-3	LED emission level 3/4	Level 3/4: 191, Level 4/4: 255)
05-7594-4	LED emission level 4/4	

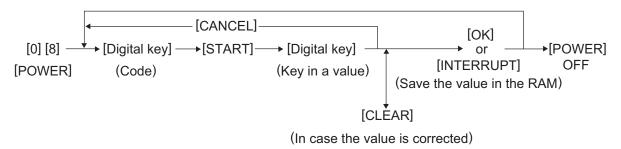
## 2.3 Setting Mode (08)

The destination is set in the Setting Mode (08).

#### Note:

For the self-diagnosis code in the setting mode (08) not described in this manual, refer to "11. SELF-DIAGNOSIS CODE (03/04/05/08 CODE)" of the Service Manual Software Guide.

[Operation procedure]



#### Fig. 2-6

Code	Element	Adjustment item	Mode	lmage mode	Default value at the product ship- ment
08-9001	FAX	Destination 1: Asia (ASM) 2: Australia (AUS) 3: Hong Kong (HKG) 4: U.S.A/Canada (USA) 5: Germany (DEU) 6: Great Britain (GBR) 7: Italy (ITA) 8: Belgium (BEL) 9: Holland (NDL) 10: Finland (FIN) 11: Spain (ESP) 12: Austria (AUT) 13: Switzerland (CHE) 14: Sweden (SWE) 15: Denmark (DNK) 16: Norway (NOR) 17: Portugal (PRT) 18: France (FRA) 19: Greece (GRC) 20: Poland (POL) 21: Hungary (HUN) 22: Czech Rep. (CZE) 23: Turkey (TUR) 24: South Africa (ZAF) 25: Taiwan (TWN) 26: Russia (RUS) 27: Brazil (BRA)	FAX	_	NA: 4 EU: 5 AU: 2

#### <Screen example>

SETTING				
100% 9001				
SYSTEM MODE				
4	4			
		C	ANCEL	ОК
		_		

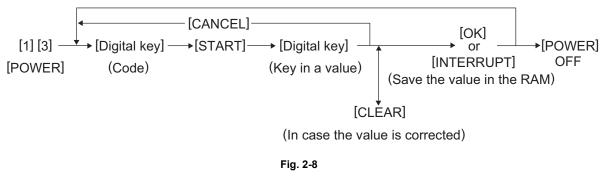
Fig. 2-7

## 2.4 Function Mode (13)

Various functions are set in the Function Mode (13).

1) Procedure to set the functions Key in a code and change the set value.

[Operation procedure]



2) Procedure to confirm the set value

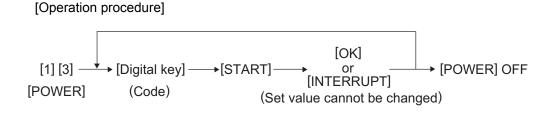


Fig. 2-9

#### Function code list (100-999)

Code	Adjust-	Function	Setting			1		Default				
	ment			ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 100	DTC fre- quency (PSTN)	Sets the dial tone frequency to be detected for the PSTN.	0: 300-600 Hz 1: 300-650 Hz 2: 390-550 Hz 3: 400-450 Hz 4: 350-480 Hz 5: 300-500 Hz	0	0	0	0	1	1	1	1	1
13- 101	DTC time (PSTN)	Sets the time for a tone sounds to be determined as dial tone for the PSTN.	0: 2 sec 1: 800 ms 2: 400 ms 3: 1 sec 4: 1.3 sec 5: 1.8 sec 6: 2.5 sec 7: 500 ms	0	0	0	3	2	2	2	2	2
13- 102	LCC allowed gaps (PSTN)	Sets the inter- ruption time for the PSTN to be ignored during LCC.	0: OFF 1: 50 ms 2: 100 ms 3: 200 ms	0	0	0	3	2	2	2	2	2
13- 103	DTC allowed gaps (PSTN)	Sets the inter- ruption time for PSTN to be ignored during DTC.	0: OFF 1: 320 ms 2: 160 ms 3: 240 ms	1	1	1	1	1	1	1	1	1
13- 104	DTC/ LCC for PSTN	Selects which is to be used for the PSTN, DTC or LCC.	0: BZT (DTC/LCC) 1: LCC 5 sec 2: DTC only 3: FRN (DTC/LCC) 4: DTC (JPN) 5: NO DTC&LCC	2	2	2	2	2	2	2	2	2
13- 105	DTC time out (PSTN)	Sets how long the dial tone detection is per- formed.	0: 20 sec 1: 10 sec 2: 8 sec 3: 15 sec 4: 3.3 sec	0	0	0	1	1	1	1	1	1
13- 106	DTC fre- quency (PABX)	Sets the dial tone frequency to be detected for PABX.	0: 300-600 Hz 1: 300-650 Hz 2: 390-550 Hz 3: 400-450 Hz 4: 350-480 Hz 5: 300-500 Hz	0	0	0	0	1	1	1	1	1
13- 107	DTC time (PABX)	Sets the time for a tone sounds to be determined as dial tone for the PABX.	0: 2 sec 1: 800 ms 2: 400 ms 3: 1 sec 4: 1.3 sec 5: 1.8 sec 6: 2.5 sec 7: 150 ms	0	0	0	6	2	2	2	2	2

100-299	Adjustment within	the dialing standards
---------	-------------------	-----------------------

							Def	fault								Codo
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT		GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 100
2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	2	13- 101
2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	2	13- 102
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 103
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 104
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 105
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 106
2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	2	13- 107

Def	ault	
RUS	BRA	Code
1	0	13- 100
2	3	13- 101
2	3	13- 102
1	1	13- 103
2	2	13- 104
1	1	13- 105
1	0	13- 106
2	6	13- 107

Code	Adjust-	Function	Setting				[	Default				
0000	ment		_	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 108	LCC allowed gaps (PABX)	Sets the inter- ruption time for the PABX to be ignored during LCC.	0: OFF 1: 50 ms 2: 100 ms 3: 200 ms	0	0	0	0	3	3	3	3	3
13- 109	DTC allowed gaps (PABX)	Sets the inter- ruption time for the PABX to be ignored during DTC.	0: OFF 1: 320 ms 2: 160 ms 3: 240 ms	1	1	1	1	1	1	1	1	1
13- 110	DTC/ LCC for PABX	Selects which is to be used for the PABX, DTC or LCC.	0: BZT (DTC/LCC) 1: LCC 5 sec 2: DTC only 3: FRN (DTC/LCC) 4: DTC (JPN) 5: NO DTC&LCC	5	5	5	5	5	5	5	5	5
13- 111	DTC time out (PABX)	Sets how long the dial tone detection is per- formed.	0: 20 sec 1: 10 sec 2: 8 sec 3: 15 sec 4: 3.3 sec	0	0	0	1	1	1	1	1	1
13- 112	BTC fre- quency	Sets the busy tone frequency to be detected for the PSTN and PABX.	0: Not detected 1: 300-600 Hz 2: 350-550 Hz 3: 300-500 Hz 4: 300-700 Hz	0	0	0	1	1	1	1	1	1
13- 116	Dial T1 timer	Sets the time to wait for a response from the receiver after dialing is completed.	0: 60 sec 1: 35 sec 2: 90 sec 3: 55 sec 4: 115 sec	0	3	0	3	2	2	2	2	2
13- 117	Dial stop after T1	In case of T1 time-out (no response from the receiver) during the auto- matic dialing, redialing is not performed and it is determined that the trans- mission is ter- minated due to error.	0: OFF 1: ON	0	0	0	1	0	0	0	0	0
13- 122	CML make time before dialing	Pause before dialing	0: 0 ms 1: 10 ms ¦ 255:2550 ms	2	2	2	2	2	2	2	2	2

							Def	ault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	
3	3	3	3	3	3	3	3	3	3	3	3	3	0	0	2	13- 108
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 109
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	13- 110
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 111
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 112
2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	3	13- 116
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 117
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 122

Def	ault	
RUS	BRA	Code
3	0	13- 108
1	1	13- 109
5	5	13- 110
1	1	13- 111
1	1	13- 112
2	3	13- 116
0	0	13- 117
2	2	13- 122

Code	Adjust-	Function	Setting				[	Default				
Coue	ment	Function	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 123	CML hold time after dialing	Pause after dialing	0: 0 ms 1: 10 ms 255:2550 ms	100	100	100	100	100	100	100	100	100
13- 125	Dial informa- tion	Sets the defini- tion of the DP dial. Normal: n Shift: n+1 Reverse: 10-n n=Dial No.	0: Normal 1: Shift 2: Reverse	0	0	0	0	0	0	0	0	0
13- 127	Internal retry	When dialing is interrupted because any of the settings for DTC/LCC is not satisfied during redialing, that redialing is ignored since it is considered as an internal retry.	0: OFF 1: ON	0	0	0	0	1	1	0	0	0
13- 128	Redial- ing counter	Sets the num- ber of redial- ings.	0: No retry 1: 1 redialing 14: 14 redial- ings	5	2	4	5	3	4	3	3	5
13- 129	Time for a pause	Sets the time for a pause when it is inserted between the dial numbers.	0: 0 sec 1: 1 sec 2: 2 sec 3: 4 sec 4: 3.3 sec 5: 10 sec	4	2	2	4	2	2	3	2	0
13- 132	Inter- digit pause	Sets the interval between digits for DP dialing.	0: 900 ms 1: 550 ms 2: 700 ms 3: 800 ms	0	0	2	3	0	3	3	2	2
13- 135	Redial- ing inter- val	Sets the interval between redial- ings.	0: Default (3 min) 1: 1 min 15: 15 min	3	1	3	1	0	0	3	2	2

							Def	ault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	13- 123
0	0	0	0	1	0	2	0	0	0	0	0	0	0	0	0	13- 125
0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	13- 127
3	3	1	4	5	4	9	3	5	4	3	3	3	5	5	2	13- 128
2	2	2	0	2	2	2	1	2	4	4	4	4	4	4	4	13- 129
0	1	3	3	2	2	2	2	0	3	3	0	0	0	0	0	13- 132
0	2	2	2	1	0	0	1	3	3	3	3	3	3	3	2	13- 135

Def	ault	Cada
RUS	BRA	Code
100	100	13- 123
0	0	13- 125
1	0	13- 127
3	5	13- 128
2	4	13- 129
0	3	13- 132
0	1	13- 135

Code	Adjust-	Function	Setting				[	Default				
Couc	ment	Tunetion		ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 137	DP make/ break ratio	Sets the make/ break ratio for DP dialing.	0: 60/40 (10 PPS) 1: 67/33 (10 PPS) 2: 63/37 (10 PPS) 3: 50/50 (10 PPS) 4: 67/33 (20 PPS) 5: 70/30 (20 PPS, TWN only)	1	1	1	0	0	1	0	1	0
13- 138	MF tim- ing	Sets the ON/ OFF timing of MF signals. Do not set the value "4" for the function code 138 and 268 to ensure mini- mum time of the MF signal dura- tion ruled in TBR21 (Requirement 4.8.2.4, 4.8.2.5)	0: 80/80 ms 1: 70/70 ms 2: 70/150 ms 3: 60/60 ms 4: 80/100 ms 5: 150/50 ms 6: 150/240 ms	2	0	2	4	4	0	0	1	1
13- 139	DTC RX ATT (PSTN)	Sets the recep- tion level when the dial tone is detected for the PSTN.	0: -24 dBm 1: -27 dBm 2: -30 dBm 3: -33 dBm 4: -36 dBm 5: -39 dBm 6: -42 dBm 7: -45 dBm	6	6	6	6	6	6	6	6	6
13- 140	DTC RX ATT (PABX)	Sets the recep- tion level when the dial tone is detected for the PABX.	0: -24 dBm 1: -27 dBm 2: -30 dBm 3: -33 dBm 4: -36 dBm 5: -39 dBm 6: -42 dBm 7: -45 dBm	6	6	6	6	6	6	6	6	6
13- 141	MF TX- ATT	Sets the attenu- ator value for the MF signal.	0: 0 dB 1: -1 dB 15: -15 dB (Value decreased one by one)	2	7	5	3	4	4	4	4	4

							Def	fault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Coue
0	1	0	0	0	1	0	1	1	0	1	0	0	1	1	5	13- 137
0	2	0	0	1	2	0	0	0	4	0	3	1	2	2	4	13- 138
6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	13- 139
6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	13- 140
4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	13- 141

Def	ault	Quala
RUS	BRA	Code
0	1	13- 137
4	1	13- 138
6	6	13- 139
6	6	13- 140
4	4	13- 141

Code	Adjust-	Function	Sotting			Default								
Code	ment	FUNCTION	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL		
13- 142	Interna- tional DTC fre- quency	Selects the fre- quency range for the dial tone of the first pause to be detected.	ency range         tion           the dial         01: 300-600 Hz           e of the first         02: 300-650 Hz           use to be         03: 390-550 Hz		0	0	0	0	0	0	0	0		
		Selects the fre- quency range for the dial tone to be detected after dialing the sec- ond interna- tional dial access code.	10: No detec- tion 11: 300-600 Hz 12: 30-650 Hz 13: 390-550 Hz 14: 400-450 Hz 15: 350-480 Hz 16: 300-500 Hz 17: France Dual Tone (not used)											
13- 143	Interna- tional dial access code	Sets the inter- national access code.	Numeric value of 3 digits (Default set- ting: 4 digits)	1000	1000	1000	1000	1000	1000	1000	1000	1000		
13- 149	ATT control	Sets the receiver atten- uator.	0: OFF 1: -3 dB	0	0	0	0	0	0	0	0	0		
13- 150	BTC ON time	Sets time that a busy-tone signal is out- put to be deter- mined it is ON.	0: 80-650 ms 1: 450-550 ms 2: 200-650 ms 3: 400-600 ms 4: 120-550 ms 5: 420-610 ms	2	2	2	2	2	2	2	2	2		
13- 151	BTC OFF time	Sets time that a busy-tone signal is not output to be determined it is OFF.	0: 80-650 ms 1: 450-550 ms 2: 200-650 ms 3: 400-600 ms 4: 160-600 ms 5: 170-700 ms 6: 380-630 ms 7: 150-470 ms	2	2	2	2	2	2	2	2	2		

							Def	ault								Orde
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	13- 142
1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	13- 143
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 149
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 150
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 151

Def	ault	0.1
RUS	BRA	Code
0	0	13- 142
1000	1000	13- 143
0	0	13- 149
2	2	13- 150
2	2	13- 151

Code	Adjust-	Function	Setting					Default				
Coue	ment	Function	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 152	MF dial level balance	Sets the differ- ence between the high output and low output of the MF sig- nal.	0: 0 dB 1: -1 dB 4: -4 dB (Value decreased one by one)	2	2	2	2	2	2	2	2	2
13- 153	Italian Intermit- tent DTC function	Sets Italian intermittent DTC function.	0: OFF 1: ON	0	0	0	0	0	0	1	0	0
13- 200	Exchang e type	Selects the exchange type.	0: PSTN 1: PABX	0	0	0	0	0	0	0	0	0
13- 201	Dial selec- tion	Selects the access type for the PABX.	0: Not defined 1: Local/Dis- tant 2: Access Digit	1	1	1	1	1	1	1	1	1
13- 203	Dialer type	Selects the dial type.	0: DP 1: MF	1	1	1	1	1	1	1	1	1
13- 206	Local/ distant dial	Key in an access code designated for the access type selected for the function code 201. Local: 2 digits Distant: 2 digits Access Digit: 3 digits	Numeric value of 3 digits (4 digits for the default setting)	1000	1000	1000	1000	1000	1000	1000	100	1000

														Cod		
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	е
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 152
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 153
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 200
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 201
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 203
1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	13- 206

Def	ault	Cod
RUS	BRA	е
2	2	13- 152
0	0	13- 153
0	0	13- 200
1	1	13- 201
1	1	13- 203
1000	1000	13- 206

Code	Adjust-	Function	Setting				]	Default				
Couc	ment			ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 312	CI his- tory hold time	Sets the time for the CI his- tory to remain.	0: 5 sec 1: 8 sec 2: 14 sec	1	1	1	2	2	2	2	2	2
13- 313	CI detec- tion fre- quency range	Sets the fre- quency range for CI detection.	0: 12-80 Hz 1: 16-55 Hz 2: 20-55 Hz 3: 22-55 Hz 4: 5-200 Hz	0	0	0	0	1	1	1	1	1
13- 317	Han- dling of nega- tive answer	Sets whether the RTN received is han- dled as abnor- mal (NG) or normal when the data are slightly abnor- mal. Abnormal: DCN is transmitted to stop the com- munication. Normal: Next page is transmitted nor- mally.	0: Abnormal 1: Normal	1	1	1	0	0	0	0	0	0
13- 325	TX attenua- tion value (V.17)	Sets the modem trans- mission level for communication other than V.34. The smaller the value is, the higher the transmission level becomes. If errors occur frequently or training is not sent, the trans- mission level should be changed.	0: 0 dB 1: -1 dB 15: -15 dB (Value decreased one by one)	10	10	10	10	12	12	12	12	12
13- 328	Cable equal- izer (V.17)	Sets the equal- izer value which has frequency characteristics. For the long- distance com- munication, it is recommended to set a large value.	0: 0 dB 1: -4 dB 2: -8 dB 3: -12 dB	0	0	0	0	0	0	0	0	0

300-699 Adjustments for switching function specifications

							Det	fault								Code
FIN		AUT		SWE	DNK		PRT		GRC		HUN	CZE	TUR		TWN	Code
2	2	2	2	2	2	2	2	2	2	2	2	2	1	1	2	13- 312
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	13- 313
0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	13- 317
12	12	12	12	12	12	12	12	12	12	12	12	12	10	10	13	13- 325
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 328

Def	ault	<b>a</b> .
RUS	BRA	Code
2	2	13- 312
1	0	13- 313
0	0	13- 317
12	10	13- 325
0	0	13- 328

Code	Adjust-	Function	Setting				[	Default				
	ment		_	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 331	Echo protec- tion delay (high speed) (V.21)	Sets if a delay (500 ms) is inserted before sending the V.21 signal and timing is shifted to avoid the line echo.	0: OFF 1: ON (500 ms)	1	0	1	1	1	1	1	1	1
13- 335	Modem speed initial value	Sets the initial modem speed to be declared by DIS/DCS.	0: 2,400 bps 1: 14.4 kbps (V.17) 4: 4,800 bps 5: 12 kbps (V.17) 8: 9,600 bps 9: 9,600 bps (V.17) 12: 7,200 bps 13: 7,200 bps (V.17)	1	1	1	1	1	1	1	1	1
13- 338	Forcible line monitor- ing	Selects the line to monitor.	0: OFF 1: Line 1 2: Line 2	0	0	0	0	0	0	0	0	0
13- 339	CI-ON deter- mine time	CI ON-satiable time.	0: 175 ms 1: 125 ms 2: 800 ms 3: 145 ms	0	0	0	0	0	0	0	0	0
13- 340	CI-OFF deter- mine time	CI OFF-satia- ble time.	0: 650 ms 1: 350 ms 2: 175 ms 3: 90 ms	2	2	2	2	2	2	2	2	2
13- 346	Record- ing width capacity declara- tion	Selects either one of the fol- lowings to declare the maximum recording width to the other party when the specified paper size is not avail- able; the largest paper in the other drawer for the largest paper.	0: Paper 1: Drawer	0	0	0	0	0	0	0	0	0
13- 350	High speed carrier- OFF detec- tion timer	Sets the time to determine the carrier signal is stopped com- pletely.	0: 1.5 sec 1: 6 sec (FTZ)	1	1	1	1	1	1	1	1	1

							Def	fault								Quala
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 331
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 335
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 338
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 339
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 340
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 346
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 350

Def	ault	Orda
RUS	BRA	Code
1	1	13- 331
1	1	13- 335
0	0	13- 338
0	0	13- 339
2	2	13- 340
0	0	13- 346
1	1	13- 350

Code	Adjust-	Function	Setting				[	Default				
Code	ment		Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 351	Off-hook alarm	Sets the volume of the alarm sounded when the handset has been left off the cradle even though the communication is finished.	0: No alarm 1: Level 1 (Min.) 7: Level 7 (Max.)	0	0	0	0	3	3	3	3	3
13- 355	Memory trans- mission report	Sets whether the memory transmission report is output or not. Also, selects the out- put conditions.	0: OFF 1: On Error (BZT) 2: ALWAYS 3: On Error 5: On Error (BZT/W) 6: Always (W) 7: On Error (W)	7	7	7	7	6	6	6	6	6
13- 356	Multi address trans- mission report	Sets whether the multi- address trans- mission report is printed or not. Also, selects the output con- dition.	0: OFF 1: Always 2: On error 3: Always (W) 4: On error (W)	4	4	4	4	3	3	3	3	3
13- 357	Direct docu- ment trans- mission report	Sets whether the direct trans- mission report is printed or not. Also, selects the output con- dition.	0: OFF 1: Always 2: On error	1	1	1	1	1	1	1	1	1
13- 359	Multi polling report	Sets whether the multi-poll- ing transmis- sion report is printed or not. Also, selects the output con- dition.	0: OFF 1: Always 2: On error	2	2	2	2	1	1	1	1	1
13- 361	ITU-T Relay trans- mission (origina- tor) report	Sets whether the report is printed or not. Also, selects the output con- dition.	0: OFF 1: Always 2: On error 3: Always (W) 4 On error (W)	3	3	3	3	3	3	3	3	3

							Def	fault								Codo
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
3	3	3	3	3	3	3	3	3	3	3	3	3	0	0	0	13- 351
6	6	6	6	6	6	6	6	6	6	6	6	6	7	7	7	13- 355
3	3	3	3	3	3	3	3	3	3	3	3	3	4	4	4	13- 356
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 357
1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	13- 359
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	13- 361

Def	ault	Orde
RUS	BRA	Code
3	0	13- 351
6	7	13- 355
3	4	13- 356
1	1	13- 357
1	2	13- 359
3	3	13- 361

Code	Adjust-	Function	Sotting				[	Default				
	ment		Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 362	Result report printout for relay hub sta- tion	Sets whether the relay multi- address trans- mission report is printed or not. Also, selects the output con- dition.	0: OFF 1: Always 2: On error 3: Always (W) 4: On error (W)	4	4	4	4	3	3	3	3	3
13- 363	ITU-T Relay trans- mission (end sta- tion) report	Sets whether the report is transported or not. Also, selects the transport condi- tion.	0: OFF 1: Always 2: On error 3: Always (W) 4: On error (W)	2	2	2	2	2	2	2	2	2
13- 365	Printing function for relay station (recep- tion report)	Sets whether the relay multi- address recep- tion report is printed or not.	0: OFF 1: ON	0	0	0	0	1	1	1	1	1
13- 367	F-code accep- tance list	Sets whether the acceptance list is printed when the data are sent into the confidential box or bulletin board or not. Also, selects the out- put condition.	0: OFF 1: Remote ON, local OFF 2: Remote OFF, local ON 3: ON	0	0	0	0	1	1	1	1	1
13- 368	Journal auto- output	Sets whether the journal is output automat- ically or not.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1
13- 370	Commu- nication result on journal (OK/NG)	Selects whether the communica- tion result (OK/ NG) is reported on the journal or not.	0: Not reported 1: Reported	1	1	1	1	1	1	1	1	1
13- 371	Commu- nication result on journal (error code)	Selects whether the communica- tion error code is reported on the journal or not.	0: Not reported 1: Reported	1	1	1	1	1	1	1	1	1
13- 372	CI detec- tion counter setting for auto- RX	Sets the CI counter value for the machine to enter the automatic reception mode.	0: Once 1: Once 15: 15 times (Value increased one by one)	1	4	1	2	2	2	2	2	2

							Def	fault								Code
FIN	ESP	AUT		SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	
3	3	3	3	3	3	3	3	3	3	3	3	3	4	4	4	13- 362
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 363
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	13- 365
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	13- 367
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 368
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 370
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 371
2	2	2	2	2	2	2	2	2	2	2	2	2	1	1	2	13- 372

Def	ault	<b>.</b>
RUS	BRA	Code
3	4	13- 362
2	2	13- 363
1	0	13- 365
1	0	13- 367
1	1	13- 368
1	1	13- 370
1	1	13- 371
2	2	13- 372

Code	Adjust-	Function	Setting				[	Default				
Coue	ment			ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 373	Speaker volume (monitor tone)	Sets the speaker vol- ume for on- hook status or protocol moni- tor.	0: Level 0 (Min.) 7: Level 7 (Max.)	6	6	6	6	6	6	6	6	6
13- 375	Discard parame- ter on printing	Sets the data length to be dis- carded when the received data exceed the effective record- ing length.	0: 0 mm (No elimination) 1: 10 mm 2: 18 mm 3: 22 mm 4: 34 mm	1	1	1	1	1	1	1	1	1
13- 377	Printing mode (Reduc- tion in vertical direc- tion)	Sets if the received docu- ment is reduced automatically in the vertical direction to appropriate recording size.	0: Auto- reduction 1: No reduc- tion	0	0	0	0	0	0	0	0	0
13- 378	Discard printing	Selects if the discard printing is performed.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1
13- 379	Maxi- mum reduc- tion rate in verti- cal direction	Sets the maxi- mum reduction rate in the verti- cal direction.	0: 90% 1: 75%	0	1	0	1	1	1	1	1	1
13- 382	Recep- tion informa- tion on received docu- ment	Sets if the receiver infor- mation is printed on received docu- ment.	0: OFF 1: ON	0	0	0	0	0	0	0	0	0
13- 389	RX mode (PSTN)	Selects the receiving mode.	0: TEL 1: FAX 2: TEL/FAX	1	1	1	1	1	1	1	1	1
13- 391	ECM function	Sets if the ECM communication is performed.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1
13- 394	Recov- ery trans- mission retain- ing time	Sets the time for the HDD to retain data when the trans- mission was terminated due to an error.	1: 1 hour   24:24 hours	6	6	6	6	6	6	6	6	6

							Def	fault								Codo
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	13- 373
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 375
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 377
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 378
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	1	13- 379
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 382
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 389
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 391
6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	13- 394

Def	ault	Cada
RUS	BRA	Code
6	6	13- 373
1	1	13- 375
0	0	13- 377
1	1	13- 378
1	1	13- 379
0	0	13- 382
1	1	13- 389
1	1	13- 391
6	6	13- 394

Code	Adjust-	Function		Setting				[	Default				
Code	ment	Function		Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 501	Commu- nication control in case PPR is received four times	Sets how the communication is controlled when the 4th PPR is received during the ECM transmission.	1:	EOR trans- mitted CTC (com- munication terminated after the 4th 2400 bps PPR) CTC (EOR transmitted after the reception of the 4th 2,400 bps PPR)	2	2	2	2	2	2	2	2	2
13- 509	Modem speed for over- seas commu- nication (except V.34)	Sets the initial modem speed for overseas communication.	0: 1: 2:	7,200 bps	0	0	0	0	0	0	0	0	0
13- 510	Position of header for trans- mission informa- tion	Selects the position where the header is inserted.	2: 3:	Inside Outside	2	2	2	2	2	2	2	2	2

							Det	fault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 501
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 509
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 510

Def	ault	Code
RUS	BRA	Code
2	2	13- 501
0	0	13- 509
2	2	13- 510

Code	Adjust-	Function		Setting				[	Default				
Couc	ment	Tunction		Octang	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 511	Trans- mission informa- tion at header	Sets the header insertion.		Not inserted Inserted	1	1	1	1	1	1	1	1	1
13- 512	Thresh- old for error image (G3 mode only)	After receiving a document with more error lines than this thresh- old level, the machine trans- mits the RTN signal to the sender.	1: 2:	5% 10% 15% 25%	1	1	1	1	1	1	1	1	1
13- 517	Regular reduc- tion	Sets if the regu- lar reduction printing $(A3 \rightarrow B4 \text{ or } A4, B4 \rightarrow A4 \text{ or } B5)$ is performed.	0: 1:		0	0	0	0	0	0	0	0	0
13- 518	Duplex printing	Sets if duplex printing for received docu- ments is per- formed.		OFF ON	0	0	0	0	0	0	0	0	0
13- 519	Paper selec- tion for received FAX docu- ment	Selects which one has priority over the other, A4 series or LT series, to print the received document when these two series are mixed in a drawer.	-	A4 series LT series	0	0	0	1	0	0	0	0	0
13- 564	Control channel speed	Selects the con- trol channel speed for the V.34 communi- cation.		1,200 bps 2,400 bps	0	0	0	0	0	0	0	0	0
13- 565	Fall- back condi- tion for transmit- ter (No. of PPR recep- tion) (V.34)	Sets the num- ber of the PPR reception for fall-back condi- tion in the V.34 transmission.	1:	Once Twice : 11 times	5	5	5	5	5	5	5	5	5

							Det	fault								Cada
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 511
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 512
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 517
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 518
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 519
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 564
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	13- 565

Def	ault	Quala
RUS	BRA	Code
1	1	13- 511
1	1	13- 512
0	0	13- 517
0	0	13- 518
0	1	13- 519
0	0	13- 564
5	5	13- 565

Code	Adjust-	Function	Setting				[	Default				
Code	ment		Jetting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 566	Fall- back condi- tion for receiver (No. of PPR trans- mis- sion) (V.34)	Sets the num- ber of the PPR transmission for fall-back condi- tion in V.34 reception.	0: Once 1: Twice 1 10: 11 times	5	5	5	5	5	5	5	5	5
13- 567	TX attenua- tion value (V.34)	Sets the modem trans- mission attenu- ation level for the V.34 com- munication. The smaller the set value is, the higher the transmission level becomes. If errors occur frequently or training is not sent, the trans- mission level should be changed.	0: 0 dB 1: -1 dB 1 15: -15 dB (Value decreased one by one)	10	10	10	10	12	12	12	12	12
13- 569	Initial modem speed for V.34 commu- nication	Sets the initial modem speed for V.34 com- munication.	0: V.34 not installed 6: 14.4 kbps (V.34) 9: 21.6 kbps (V.34) 12: 28.8 kbps (V.34) 14: 33.6 kbps (V.34)	14	14	14	14	14	14	14	14	14
13- 571	SUB/ SEP/ PWD func- tions	Sets SUB/SEP/ PWB communi- cation at data reception.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1
13- 574	Coding capabil- ity (com- municati on capa- bility)	Sets the coding capability to be declared to the other side dur- ing communica- tion.	0: MH 1: MH/MR 2: MH/MR/ MMR 3: MH/MR/ MMR/JBIG	3	3	3	3	3	3	3	3	3
13- 575	Recep- tion end tone tim- ing	Sets the timing to sound the reception end tone.	<ul> <li>0: OFF</li> <li>1: When printing is completed</li> <li>2: When reception is completed</li> </ul>	1	1	1	1	1	1	1	1	1

							Det	fault								<b>A</b> 1
FIN	ESP	AUT	CHE	SWE	DNK	NOR			GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	13- 566
12	12	12	12	12	12	12	12	12	12	12	12	12	10	10	13	13- 567
14	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14	13- 569
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 571
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	13- 574
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 575

Def	ault	
RUS	BRA	Code
5	5	13- 566
12	10	13- 567
14	14	13- 569
1	1	13- 571
3	3	13- 574
1	1	13- 575

Code	Adjust-	Function	Setting				[	Default				
Coue	ment	Function	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 576	V.34 symbol rate	Sets the initial value for the symbol rate for V.34 communi- cation. Maxi- mum modem speed for each setting are as follows. 2,400: 21,600 bps, 2,800: 26,400 bps, 3,000: 28,800 bps, 3,200: 31,200 bps, 3,492: 33,600 bps	0: 2,400 1: 2,800 2: 3,000 3: 3,200 4: 3,429	4	4	4	4	4	4	4	4	4
13- 577	V.34 fall- back method	Sets the num- ber of steps in which the modem speed is fall-backed.	0: 1 step 1: 2 step 2: 3 step	0	0	0	0	0	0	0	0	0
13- 578	Recov- ery trans- mission	Sets whether the recovery transmission is performed or not.	0: OFF 1: ON	0	0	0	0	0	0	0	0	0
13- 580	Protocol type	Selects the type of the T.30 pro- cedure. DTS is only for Europe.	0: ITU-T 1: DTS	0	0	0	0	1	0	0	0	0
13- 581	Batch trans- mission	Batch transmis- sion is per- formed or not.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1
13- 584	Alterna- tion out- put	Sets the alter- nation output.	0: OFF 1: ON	0	0	0	0	0	0	0	0	0
13- 585	Search function for receiver name on trans- mission journal	Sets if the search function for the receiver name on the transmission journal is used. (Relay recep- tion report is not supported.)	0: OFF 1: ON	0	0	0	0	0	0	0	0	0
13- 586	Commu- nication end tone volume	Sets the volume of the communi- cation end tone.	0: Level 0 (Min) 7: Level 7 (Max)	4	4	4	4	4	4	4	4	4

							Det	fault								Codo
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	13- 576
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 577
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 578
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 580
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	581
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 584
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 585
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	13- 586

Def	ault	Orde
RUS	BRA	Code
4	4	13- 576
0	0	13- 577
0	0	13- 578
1	0	13- 580
1	1	581
0	0	13- 584
0	0	13- 585
4	4	13- 586

Code	Adjust-	Function	Sotting				[	Default				
Code	ment	Function	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 587	Commu- nication end tone sound- ing time	Sets how long the communica- tion end tone sounds.	0: OFF 1: 0.5 sec 2: 1.0 sec 3: 1.5 sec 4: 2.0 sec 5: 2.5 sec 6: 3.0 sec 7: 3.5 sec 8: 4.0 sec 9: 4.5 sec 10: 5.0 sec	2	2	2	2	2	2	2	2	2

							Det	fault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Coue
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 587

Def	ault	Code
RUS	BRA	Coue
2	2	13- 587

'00-749 Adjustment of telephone function
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Code	Adjust-	Function	Setting				[	Default				
Code	ment	Function	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 722	Pseudo ring- back tone wave- form selec- tion	Selects the ring- back tone waveform out- put in the TEL/ FAX mode.	<ul> <li>O: Alternate transmission with 2 frequencywave (405/432 Hz)</li> <li>1: Single tone (405 Hz)</li> </ul>	0	0	0	0	0	0	0	0	0
13- 723	ATT set- ting when RBT is transmit- ted	Sets the trans- mission level of the ring-back tone output in the TEL/FAX mode.	10: -10 dB ¦ 15: -15 dB (per -1 dB)	10	13	10	10	13	13	13	13	13
13- 724	Pseudo ring trans- mission function setting	Sets the num- ber of calling operator in the TEL/FAX mode.	0: Once 1: Once 15: 15 times	6	6	6	6	6	6	6	6	6
13- 725	CNG detec- tion	Selects the fre- quency for CNG filter detection in the TEL/FAX mode. Narrow the frequency if false detection occurs due to sound, etc.	0: 1100 ± 38 Hz 1: 1100 ± 30 Hz 2: 1100 ± 24 Hz	2	2	2	2	2	2	2	2	2
13- 726	Number of detec- tion determi- nation setting	Sets the num- ber of CNG detection before starting auto- matic reception in the TEL/FAX mode.	0: Once 1: Twice	1	1	1	1	1	1	1	1	1

							Det	fault								Code
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 722
13	13	13	13	13	13	13	13	13	13	13	13	13	10	10	15	13- 723
6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	13- 724
2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	13- 725
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 726

Def	ault	Code
RUS	BRA	Code
0	0	13- 722
13	10	13- 723
6	6	13- 724
2	2	13- 725
1	1	13- 726

## 900-999 Adjustment of system setting

Code	Adjust-	Function		-	Default									
Coue	ment	FUNCTION		Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL	
13- 922	Format of Fax destina- tion dis- play after phase B	Sets either "the phone number transmitted by CSI signal" or "the name of destination in the address book or the dialed phone number" for the destination dis- play after phase B in the trans- mission control.		Phone number by CSI signal Name of destination in the address book or the dialed phone number	0	0	0	0	0	0	0	0	0	
13- 923	Retrieva I method of sender's address name by TSI sig- nal and the address book	Sets either the partial or perfect match retrieval of the phone number trans- mitted by TSI signal and the registered phone number in the address book to search for sender's address name. (For save file name at the time of the transfer. But SaveAsFile or e-filing setting only. E-mail transmission is not supported.)		Partial match retrieval of the phone number by TSI signal and the registered phone number Perfect match retrieval of the phone number by TSI signal and the registered phone number	0	0	0	0	0	0	0	0	0	
13- 924	Duplex printing for received fax doc- uments at for- warding destina- tion	Sets whether duplex printing is performed or not to output the received fax documents at the forwarding destination, when ON is selected at "Duplex print- ing for received documents" (code: 518).		OFF ON	0	0	0	0	0	0	0	0	0	
13- 925	Image attach- ment on result report at Mailbox (F-code) data trans- mission	Sets whether an image is not attached on the result report only when Mail- box (F-code) data is transmit- ted in the confi- dential box or bulletin board.	0:	Depend on result report set- ting Not attached the image	0	0	0	1	0	0	0	0	0	

							Det	fault								
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN		TUR	ZAF	TWN	Code
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 922
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 923
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 924
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 925

Def	fault	
RUS	BRA	Code
0	0	13- 922
0	0	13- 923
0	0	13- 924
0	1	13- 925

Code	Adjust-	Function	Setting		Default										
Coue	ment	Function			ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL		
13- 926	Paper width declara- tion in paper empty state	Selects either size, A4 or B4, to declare the paper size when "0: Paper" has been selected for the code 346 and paper in every drawer is run out.	0: 1:	A4 B4	0	0	0	0	0	0	0	0	0		
13- 927	B4 dec- laration on B5 record- ing paper at data recep- tion	Sets whether B4-size data is printed out on B5 recording paper or not. (The data size is not reduced. The later half of the original B4- size data is cut off.)	0: 1:	Not printed on B5 Printed on B5	0	0	0	0	0	0	0	0	0		

Default												Code				
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 926
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 927

Def	ault	Code
RUS	BRA	Code
0	0	13- 926
0	0	13- 927

Code	Adjust-	Function	Setting				[	Default					
Coue	ment	1 unction	Setting		ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL
13- 940	UI dis- play for [Tx ATT]	Sets whether the [Tx ATT] button is dis- played in the Phone Book registration screen or not. When "16" is set for the TX attenuation, the transmission level of the equipment is determined by the setting val- ues of the fol- lowing items. 13-325: TX attenuation value (V.17) (Line 1) 13-430: TX attenuation value (V.17) (Line 2) 13-567: TX attenuation value (V.34) (Line 1) 13-616: TX attenuation value (V.34) (Line 2)		OFF ON	0	0	0	0	0	0	0	0	0

	Default											Code				
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	Code
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 940

Def	Default					
RUS	BRA	Code				
0	0	13- 940				

Code	Adjust-	Function	Setting	Default										
Code	ment	1 diretion	Setting	ASM	AUS	HKG	USA	DEU	GBR	ITA	BEL	NDL		
13- 941	UI dis- play for TTI ON/ OFF	Sets whether the button is displayed in the TTI setting screen.	0: OFF 1: ON	1	1	1	0	0	0	0	0	0		
13- 944	Error code reserva- tion for protocol trace list	Key in an error code decimally to print out the protocol trace list not for each communication but only for that specific error.	0-255:Error code	0	0	0	0	0	0	0	0	0		
13- 955	Return loss set- ting	Selects the NCU termina- tion circuit.	0: ASIA 1: AUS 2: Others 3: EUR	0	1	0	0	3	3	3	3	3		
13- 962	FCC type for TTI for- mat	Sets whether FCC type for TTI format.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1		
13- 970	Format of address for trans- mission/ recep- tion jour- nal	Sets whether the format of address for transmission/ reception jour- nal.	Priority of recording items in journal 0: Name of address- book, or Direct dial- ing number 1: Receiver inform (CSI), or Name of address- book or Direct dial- ing number 2: Dialing num- ber (direct or address- book)	0	0	0	2	1	1	1	1	1		
13- 971	Short protocol	Sets the short protocol.	0: OFF 1: ON	1	1	1	1	1	1	1	1	1		

Default											Code					
FIN	ESP	AUT	CHE	SWE	DNK	NOR	PRT	FRA	GRC	POL	HUN	CZE	TUR	ZAF	TWN	
0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	13- 941
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13- 944
3	3	3	3	3	3	3	3	3	3	3	3	3	0	0	0	13- 955
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 962
1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	13- 970
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	13- 971

Def	ault	Code
RUS	BRA	Code
0	0	13- 941
0	0	13- 944
3	0	13- 955
1	1	13- 962
1	2	13- 970
1	1	13- 971

# 2.5 FAX Clearing Mode (1\*)

Various FAX memories are initialized in the FAX clearing mode (1\*).

- 1) Memory Areas
  - User registration area (SRAM) ID registration area Home position
  - Image data area (HDD, SRAM) Transmission file Reception file Image data file management area F-code box information
  - System setting area (NVRAM) Settings in the Function Mode (13) Areas 100 - 999
- 2) Types of Initialization
  - FAX Set Up User registration area (SRAM) Initialized so that there are no data stored.
    - System setting area (NVRAM) Values are reset to the default settings.
  - Clearing the image data Image data area (HDD, SRAM) Initialized so that there are no data stored.

Job clear

- Clearing the system setting area System setting area (NVRAM) Values are reset to the default settings.

## [Operation procedure]

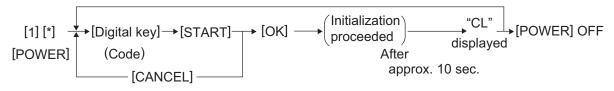


Fig. 2-10

\* When "CL" is displayed instead of the set number, that indicates that the machine is in the standby mode.

Code	Element	Contents	Mode	Image quality mode	Default
1*-100	MAINT	FAX Set Up	FAX	-	-
1*-102	MAINT	Clearing the image data	FAX	-	-
1*-103	MAINT	Clearing the system setting area	FAX	-	-

### Initialization codes for the FAX

### Note:

It takes about 20 seconds until the digital keys become operable after the power has been turned ON while [1] and [\*] are pressed simultaneously.

### Note:

Before performing the initialization, confirm that the destination value is correct in the Setting Mode (08) described in the  $\square$  P. 2-6 "2.3 Setting Mode (08)".

If the initialization is performed with the wrong destination setting, the default value of the Function Mode is changed to that for the wrong destination.

# 3. TROUBLESHOOTING

## 3.1 Diagnosis Over Telephone

Most problems end users inquire are the results of the following. Therefore, ask the nature of the trouble (in detail) first to seek the cause. These questions can lead to a speedy resolution of the trouble without the need for a service technician.

## • Simple mis-operation

A trouble caused by a simple mis-operation can be solved by the user alone with an appropriate instruction through the telephone.

## • A failure with the telephone line

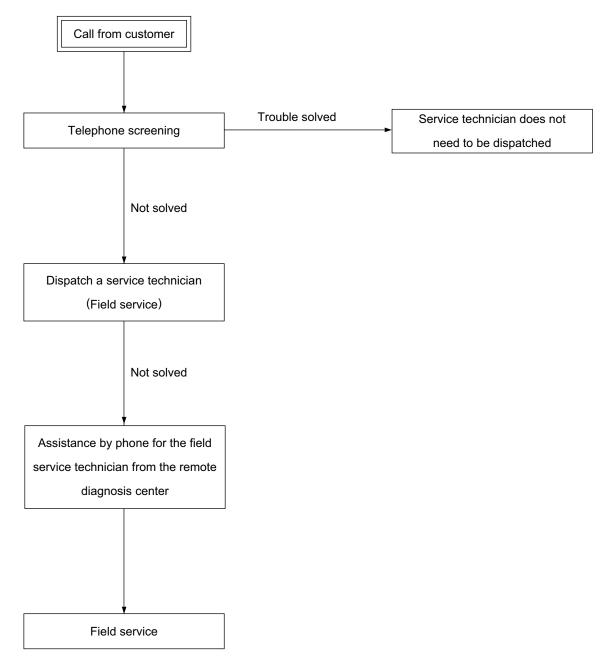
The machine's condition can be checked by the user's operating sending/receiving documents to/ from another FAX unit.

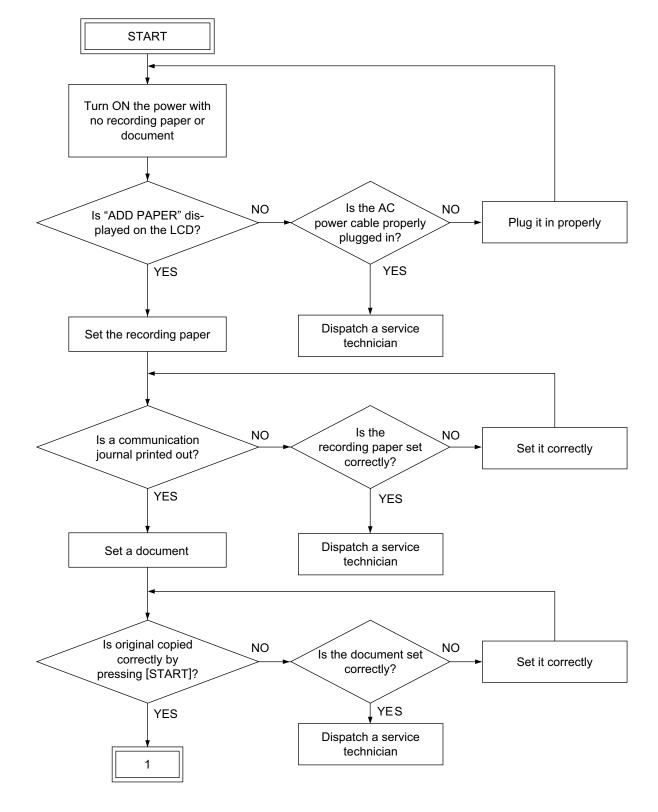
### • A failure with the other party's machine

The other party's machine's condition can be checked by the user's operating sending/receiving documents from/to the user's machine.

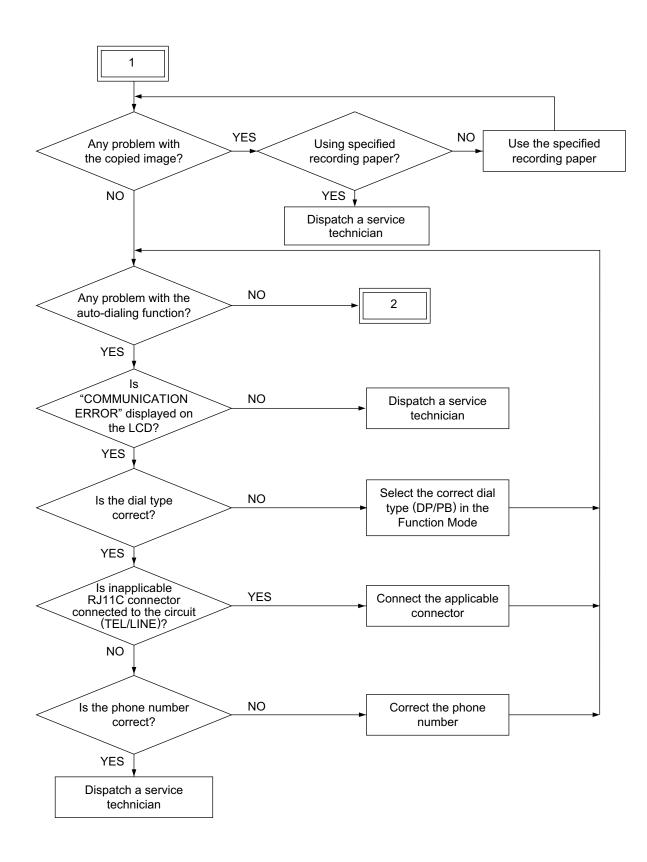
Also, by verifying the error message in the LCD display or the error code on the Journal with the user, the nature of the trouble can be confirmed. This information is important in finding the cause of trouble. Whenever it can be obtained from the user, respond on the telephone by tracing the "P. 3-3 "3.3 Flow Chart for Recommended Telephone Screening". This will help the service technician to be prepared for the necessary service requirements.

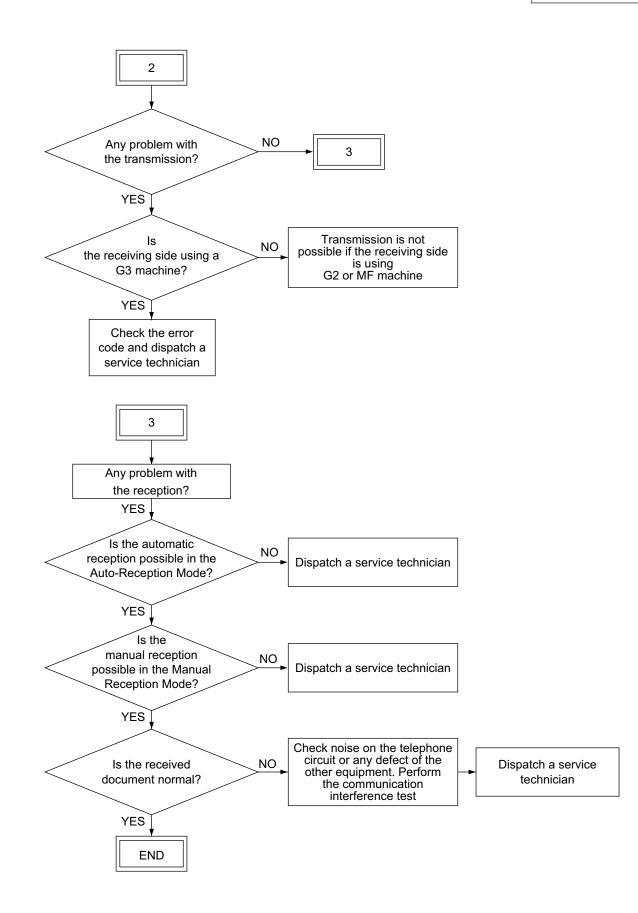






# 3.3 Flow Chart for Recommended Telephone Screening





# 3.4 Error Analysis Flow

## 3.4.1 Self-Diagnosis function

Service technicians can figure out the contents of the error with the following information:

- 1) Display on the LCD panel
- 2) Error code on the transmission/reception journal

## 3.4.2 Precautions for diagnosis

Service technicians should output the Address Book / Group Number Information and Function List for Maintenance. Confirm that no received document data are stored in the memory by checking the "Memory RX" LED and Reservation List.

- Turn OFF the power and check the following items before starting the diagnosis.:
- Check if the power cable is properly plugged in.
- Check if the connectors are securely connected.
- Pay full attention to an electric shock at the power section and a short circuit of the conductor pattern on the board when servicing with the power cable connected to the outlet while the cover is taken off.
- Make sure that there is not any connector remains disconnected or loosened screw after the error analysis.
- Make sure that the machine operates properly with a communication test every time the error analysis has been performed.

### Notes:

- Before replacing the parts, confirm that there is no data to be transmitted or no received document in the memory. Turn OFF the power and unplug the power cable.
- Do not touch the terminal of the connectors. Otherwise, a poor connection may be caused.

## 3.5 Fault Analysis

## 3.5.1 Power-ON is not possible

- 1) Check if the power cable is plugged into an appropriate outlet (of the correct voltage).
- 2) Check if the rated voltages are being output from the switching power supply. When the measured voltage is not the rated value, replace the switching power supply.
- 3) Check if each connector between the DSP board and the SYS board is disconnected.
- 4) Check if each connector between the SYS board and the switching power supply is disconnected.
- 5) Check if each connector pin is removed or the harness is broken.
- 6) Check if any conductor pattern on the switching power supply, and SYS board is open- or short-circuited.
- 7) Replace the DSP board.
- 8) Replace the SYS board.

## 3.5.2 Original transport error for RADF

Check the error code and refer to the TROUBLESHOOTING of Service Handbook for the equipment.

## 3.5.3 Recording paper transport error

Check the error code and refer to the TROUBLESHOOTING of Service Handbook for the equipment.

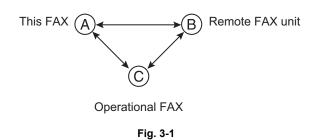
## 3.5.4 Image trouble

Check the image and refer to the TROUBLESHOOTING of Service Handbook for the equipment.

## 3.5.5 Communication error

Communication errors may occur when the condition of a particular phone circuit happens to be bad at the time of attempting the communication job. Therefore, do the communication over again. If communication errors occur too many times, prepare another (operational) FAX unit and check the communication condition among the three FAX units, thus analyzing the troubles.

A communication error occurs between A and B.



- 1) If normal communications are possible between A and C, and the communication trouble occurs B and C, it can be assumed that FAX B is malfunctioning.
- 2) If normal communications are possible between B and C, and the communication trouble occurs A and C, it can be assumed that FAX A is malfunctioning. Therefore, adjust the transmission attenuator value (13-325, 13-430, 13-567, 13-616) and the cable equalizer value (13-328, 13-433).
- 3) If normal communications are possible between A and C and between B and C, it can be assumed that there is a problem in the line between A and B.

# 3.6 Lists Required at Problem in the Field

Output the following lists when problem occurs in the field. They are described in the order of the priority the most important one come first in this section. It is not necessary to output these lists immediately after the trouble has occurred, but they must be prepared for any kind of trouble regarding the FAX operation.

### [Precaution]

Disconnect the telephone line to stop the communication when trouble occurs. Since the only last communication is reported on the protocol trace list, if the telephone line is not disconnected immediately after the trouble has occurred, next communication might come in before the line is disconnected and be printed out instead of the communication in question. Do not turn OFF the power before printing the protocol trace list and memory dump list. Otherwise, the information will be lost.

## 3.6.1 List printing procedure

- 1) Enter the Service Mode.
  - Press the [USER FUNCTIONS] button.
  - With the [USER FUNCTIONS] menu displayed, enter the Service Mode password provided during product training
  - The SERVICE TECHNICIAN PASSWORD menu appears. Press [OK].
  - (Enter a password if one is set. Then press [OK].)
  - The SERVICE MODE menu appears.
- 2) Select "FAX LIST PRINT MODE" and then press [NEXT].

SERVICE MODE		
SELECT MENU		
Name		
05 ADJUSTMENT MODE		
08 SETTING MODE		
		1
		1
FAX LIST PRINT MODE		
CHART PRINT MODE		
▲ EXIT	SETTINGS NEXT	

Fig. 3-2

### Remark:

CHART PRINT MODE appears only for the MC760/MC770/MC780/MPS3537mc/MPS4242mc/ES7480MFP.

3) Select the desired list and then press [PRINT].

	SERVICE MODE FAX LIST PRINT MODE	
	LIST NAME	
	Protocol trace list (Line1)	
	Error count list (transmis./recept.) (Line 1)	1
		2
	ERROR COUNT LIST (IFAX)	
	ERROR COUNT LIST (SCAN)	$\mathbf{\Sigma}$
		E
Ļ		1

Fig. 3-3

The FAX LIST PRINT MODE menu contains the following lists to select:

- Protocol trace list (Line 1)
- Error count list (transmis./recept.) (Line 1)
- ERROR COUNT LIST (Internet FAX)
- ERROR COUNT LIST (SCAN)
- Function list for Maintenance
- Memory dump list (System)
- Memory dump list (FAX)
- SUPPLY ORDER LIST

## 3.7 Other Information Required for Error Analysis

The following information is also needed to analyze the malfunction (especially a communication error). Check the circles below if they are applicable.

1) If the error is cleared or not.

- Cleared by turning ON/OFF the power.
- Cleared by performing "Clearing the image data area (1\*-102)".

#### Note:

The image data (including printer data other than FAX data) and the job being performed are erased by this operation.

- Cleared by replacing the board.
- Not cleared.
- 2) Frequency of occurrence
  - Frequently (occurring daily or always)
  - Sometimes (about once a week)
  - Only once
- 3) When a communication error is occurring, turn ON the circuit monitor for the line 1 (13–338), and check the condition of the FAX communication with the tone from the speaker.

#### Note:

Turn OFF the circuit monitoring function after the checking is finished (13-338: 0).

- Signals from the transmitter and that from the receiver clash.
- $\rightarrow$  Check the model name of the other party's machine.
- Noise occurring on the circuit.
- $\rightarrow$  Ask the telephone (or telecommunications) company if the line condition is normal.
- Busy tone is heard from the other party during the communication.
   → Ask by phone if the other party's machine has any problem. If it does not, check its model name.
- Others (describe condition):\_

#### 4) Condition of the machine when the problem occurred

- Display

Control panel:		
Copying operation screen	FAX operation screen	Printing operation screen
Energy saver screen	"Auto Power Off" screen	

Describe the items displayed on the control panel in detail:

Status of LEDs: "MEMORY RX" ON "Communicating" ON Power ON

- State of the machine
  - Availability of the recording paper:

1st drawer (size =	)	No paper	Paper present		
2nd drawer (size =	)	No paper	Paper present		
3rd drawer (size =	)	Not installed	No paper	Paper present	LCF
4th drawer (size =	)	Not installed	No paper	Paper present	LCF

- Conditions of RADF (this information is needed for transmission error) Originals have been all exited Abnormal (original jam, etc.)
   Others (be as specific as possible):
- Condition/State of the communication Transmission error

Reception error

ECM mode

G3 mode

Image errors such as stream image or interrupted image occur in the G3 mode when the noise occurs on the line. These are liable to occur since the line condition differs depending on each communication.

If the same errors occur to the image which was resent, they can be decreased by reducing the transmission speed of the sending side.

Communication cannot be made with a particular number.

(Information of the other side's machine: \_\_\_\_\_) If the communication is impossible with a particular number, it is considered that the other party's machine has broken down or has been busy (there is no response) because the recording paper has run out and the memory is full. Check the condition of the terminal of the other side. If there is no problem with the terminal, check the model name since there is a possibility that particular type of the machine has caused the problem.

Original size =		A4	B5	A5		
Size of the received document :	= B4	A4	Β5	A5		
Resolution =	NORMAL	(8*3.85)		FINE (8*7.	7) U-FIN	E (16 or 8*15.4)
Error occurred to the	_st/nd/rd/th	n sheet o	ut o	f	sheets.	

- Condition of the circuit connection

Connected directly with the public telephone circuit.

Connected via a local exchange device or the main equipment.

 $\rightarrow$  Is any other equipment connected besides this unit?

 $\rightarrow$  Does the ring tone sound normally (rings for 1 second and stops for 2 seconds) (If it is not normal, the reception may not be started.)

Circuit switching device

→ Are the circuit settings (DP, PB) of the circuit switching device the same as those for this unit?

Connection via an ISDN circuit terminal adaptor

 $\rightarrow$  Is the circuit number of the terminal adaptor correct? Is it the same number as that for the FAX assigned to the other device (ex. data modem)?

 $\rightarrow$  Does the noise from the terminal adaptor affect the line? (Connect the TA with your machine and ground it to check.)

Configuration of the units (Illustrate the units connected to your machine such as the telephone lines, exchange system, telephones, modems, etc.)

 Settings of the Auto Power Save and Auto Shut Off Auto-clear timer (08-9110) = Auto Power Save (08-9111) = Auto Shut OFF (08-9112) =

# 4. PRECAUTIONS FOR INSTALLATION OF FAX UNIT

## 4.1 Installation of FAX Unit

After unpacking and installing the FAX unit following the unpacking/setup instructions, be sure to perform "FAX Clearing Mode / FAX Set Up" described with the same instructions. <u>The unit is not turned ON</u> without this operation.

## [Operation procedure]

Perform the following operation after setting the country/region in 08-9000 and 08-9001.

[1] [\*] [POWER]  $\rightarrow$  [100]  $\rightarrow$  [START] (It takes about 20 seconds for the digital keys to be operable after the power is turned ON.) (It takes about 10 seconds until the display changes from '100' to 'CL'.)

[About FAX Clearing Mode / FAX Set Up]

When "FAX Set Up" is performed, the following operations are performed: Data in the ID registration, home position stored in the SRAM on the SYS board are erased. The system setting area is initialized (the settings are reset to the default values.)

# 4.2 Country/Region Code

Set the country/region code after the installation of the FAX unit is finished.

### Note:

All data stored in the SRAM are erased when the country/region code is set/changed.

Setting the country/region code

- 1) Turn ON the power while pressing [0] and [8] simultaneously.
- 2) Key in "9001", and press [START] button.
- 3) Key in a code, and they press the [ENTER].(2.3 Setting Mode (08))

Country/Region	Code
ASM: Asia	1
AUS: Australia	2
HKG: Hong Kong	3
USA: U.S.A/Canada	4
DEU: Germany	5
GBR: Great Britain	6
ITA: Italy	7
BEL: Belgium	8
NDL: Holland	9
FIN: Finland	10
ESP: Spain	11
AUT: Austria	12
CHE: Switzerland	13
SWE: Sweden	14
DNK: Denmark	15
NOR: Norway	16
PRT: Portugal	17
FRA: France	18
GRC: Greece	19
POL: Poland	20
HUN: Hungary	21
CZE: Czech Rep.	22
TUR: Turkey	23
ZAF: South Africa	24
TWN: Taiwan	25

Country/Region	Code
RUS: Russia	26
BRA: Brazil	27

Country/region setting using the FG harness on the NCU board
These country/region require code setting on the NCU using the FG harnes

These country/region require code setting on the NCU using the FG harness. All other countries/regions have only W1 connection on the board.

DEU	GBR	NLD	ITA	AUT	BEL	CHE	SWE	DNK	NOR	FIN	PRT	FRA	ESP	GRC	IRL
W2	W2	W2	W1	W2	W2	W2	W2	W1	W2	W1	W2	W2	W2	W2	W2
ZAF	SGP	HKG	AUS	NZL	RUS	POL	HUN	CZE	TUR	CHN	RUS	BRA			
W2															

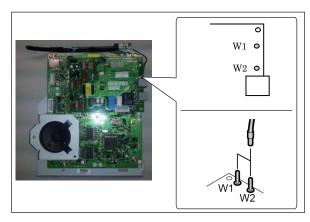


Fig. 4-1

# 5. FIRMWARE UPDATING

THe FAX firmware FAX Function (T.30 protocol and line control) has been installed in the ROM on the FAX board. When updating the firmware to the latest version is required or the equipment does not operate properly due to the damage of the firmware for some reason, the firmware can be updated by using the download jig (K-PWA-DLM-320).

<<Update procedure>>

Important:

- Before updating the FAX firmware, make sure to print out the current Function List for Maintenance, Function List (ADMIN), Phone Book Number Information and Group Number information. In case the updating is failed and the registered information of the users is lost for some reason, re-register the user information referring to the lists and recover it.
- Confirm the following items before turning OFF the power of the equipment. Turning OFF the power may clear the data below.
  - Confirm that the "MEMORY RX" LED is OFF and there are no memory reception data.
  - Print the "Mailbox/Relay box report" and then confirm that there are no F code data.
  - Press the [JOB STATUS] button to display the screen and then confirm that there are no memory transmission data.
- (1) Install the ROM to the download jig. Make sure the direction is correct.

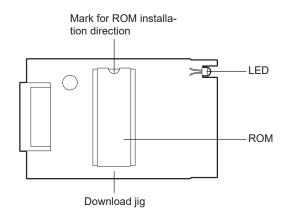


Fig. 5-1 [Jig board: K-PWA-DLM-320]

- (2) Turn OFF the power of the equipment.
- (3) Remove the right side cover.
  - e-STUDIO287CS/347CS/407CS Refer to steps 4 to 8.
  - e-STUDIO477S/527S Refer to steps 9 to 15.

(4) [MC760/MC770/MC780/MPS3537mc/MPS4242mc/ES7480MFP] Open the scanner and top cover. Remove the two screws [1] and two screws [2].

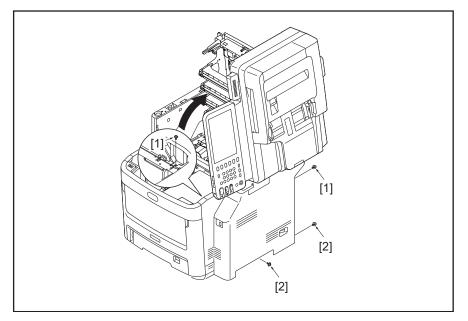


Fig. 5-2

(5) Release 2 latches.



Fig. 5-3

### (6) Release 2 latches.



Fig. 5-4

(7) Release the latch.



Fig. 5-5

(8) Close the scanner and top cover, then open the feeder unit. Remove the right side cover [1]. When removing the cover, proceed to step 16.

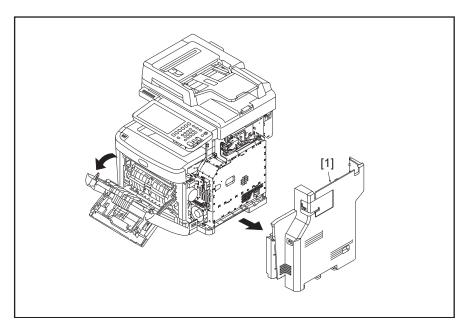


Fig. 5-6

(9) [MB760/MB770/MPS5502mb] Remove two screws.



Fig. 5-7

(10) Remove the screw located at the bottom of the right side cover.



Fig. 5-8

(11) Open the front cover and remove two screws.



Fig. 5-9

#### (12) Release 2 latches.

As shown in the figure, insert a flathead screwdriver into the groove and push it in the direction of the arrow to release the latches.



Fig. 5-10

#### Note:

When using tools, be sure not to put your face and hands in the direction in which force will be applied; otherwise this could result in injury. In addition, be sure not to damage the cover.

### (13) Release 2 latches.

As shown in the figure, insert a flathead screwdriver into the groove and push it in the direction of the arrow to release the latches.



Fig. 5-11

Note:

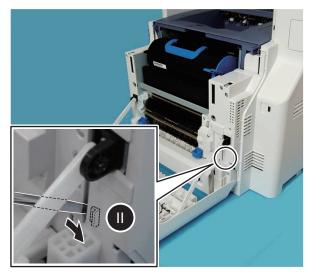
When using tools, be sure not to put your face and hands in the direction in which force will be applied; otherwise this could result in injury. In addition, be sure not to damage the cover.

### (14) Release the latches (I) and (II).

\* As shown in the figure, insert a flathead screwdriver into the groove and push it in the direction of the arrow to release the latches.



Fig. 5-12





### Note:

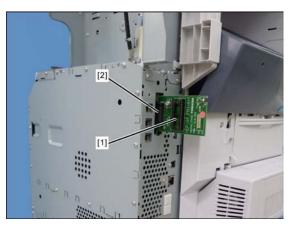
When using tools, be sure not to put your face and hands in the direction in which force will be applied; otherwise this could result in injury. In addition, be sure not to damage the cover.

(15) Pull the bottom of the cover outward, release the latch, and remove the cover. When removing the cover, proceed to step 16.





(16) Connect the download jig [1] with the jig connector [2] on the FAX board.





- (17) Turn ON the power while [0] button and [8] button are pressed simultaneously. Updating starts automatically and the LED on the download jig lights.
- (18) After the update is completed properly, the LED on the download jig blinks. The LED starts blinking in approx. 30 sec. since the update starts. It is assumed that the update is failed if it does not start blinking even though 1 min. has passed. In this case, turn OFF the power and check the following items. Then, clear the problem and restart updating from the beginning.
  - Is the download jig connected properly?
  - Is the ROM installed to the download jig properly?
  - Is the updating data written on the ROM of the download jig properly?
  - Do the download jig and the equipment operate properly?
- (19) Turn OFF the power, then remove the download jig, then install the right side cover.

- (20) In the FAX Clearing Mode, perform the "FAX Set Up".
  - Confirm the destination setting is correct in the Setting Mode (08).
  - 08-9000 : Destination setting of the equipment
  - 08-9001 : Destination setting of the FAX machine
  - Turn ON the power while [1] button and [\*] button are pressed simultaneously.
  - Key in "100".
  - Press the [START] button.

#### Notes:

If the equipment does not work properly after the operation (8), follow the procedure below and then perform the "Clearing the image data" in the FAX Clearing Mode to erase the image data in the memory.

- Confirm the destination setting is correct in the Setting Mode (08). 08-9000 : Destination setting of the equipment
  - 08-9001 : Destination setting of the FAX machine
- Turn ON the power while [1] button and [\*] button are pressed simultaneously.
- Key in "102".
- Press the [START] button.

#### <<Confirmation of the updated data>>

After the updating is completed, check the data version in the Setting Mode (08) to confirm that the data was overwritten properly.

08-9905 : FAX firmware version

SETTING	
100% 9905 SYSTEM MOSS (F670-A11)	
	ОК

Fig. 5-16